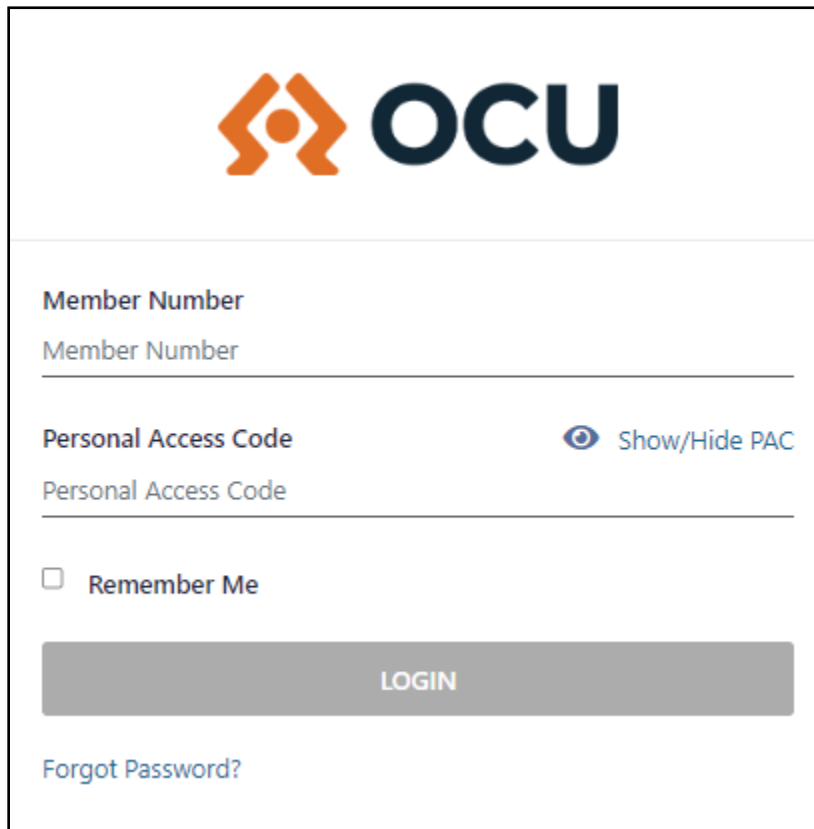


## 2-Step Verification Enrolment

At the login prompt, enter your Member Number and Personal Access Code. The new login page has a newer modern look, so don't be alarmed that it looks different.

A screenshot of the OCU login page. At the top is the OCU logo. Below it is a form with two input fields: "Member Number" and "Personal Access Code". The "Personal Access Code" field has a "Show/Hide PAC" toggle to its right. Below the input fields is a "Remember Me" checkbox. At the bottom of the form is a grey "LOGIN" button and a blue link for "Forgot Password?".

**Member Number**  
Member Number

**Personal Access Code** [Show/Hide PAC](#)  
Personal Access Code

Remember Me


**LOGIN**

[Forgot Password?](#)

If this is your first login to Member Direct, you will get a page with the Terms and Conditions. Read through them and when you are ready enter your PAC again to proceed.

The new Enable 2-Step Verification (2SV) page comes up. Here you are asked to enter either your mobile phone number or email address. Going forward, whichever you enter here will be used as the verification method to send you a code. This may happen if you are logging in from a new IP Address or if the pattern of activity is outside your normal usage. They will not be used for marketing purposes.

To enable 2SV, enter either your Mobile Phone Number or Member Email address in the appropriate line below and click **Send Code**.



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### Enable 2-Step Verification

2-Step Verification adds an extra layer of protection to your account. To enable it please enter your phone number or email and we'll send you a verification code. It is more secure to use SMS, using an email address may decrease your online security.

Phone numbers can be entered in 10-digit format (604 555 1234) for Canada/US numbers or international format (+44 7911 123456).

**TEXT MESSAGE (Recommended)**

**MOBILE PHONE NUMBER**

SEND CODE

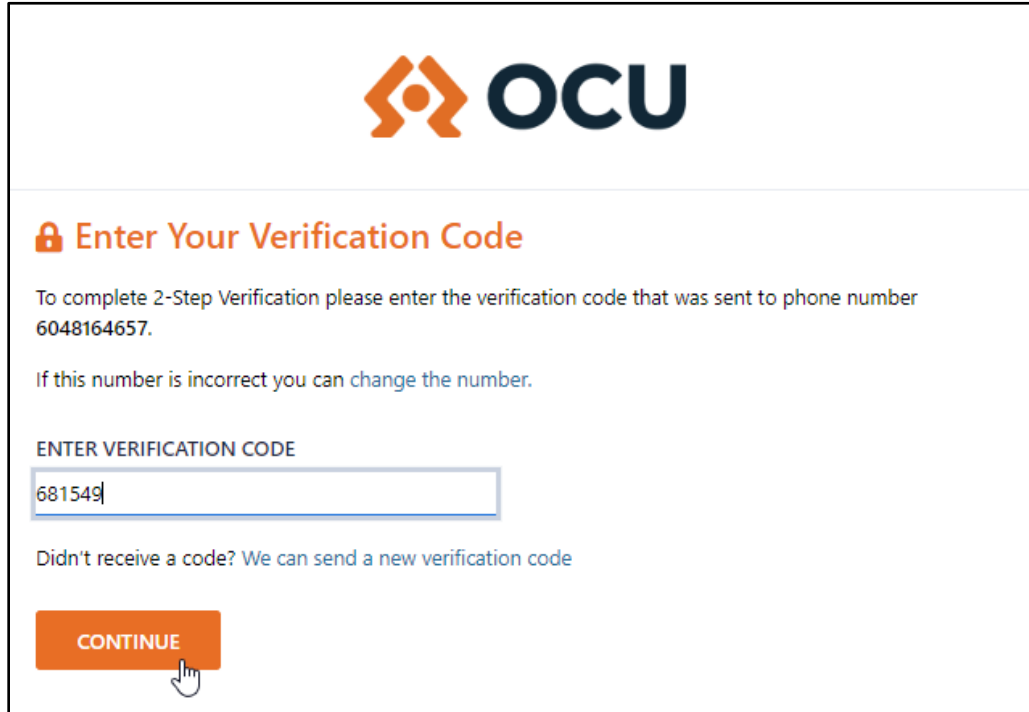
**EMAIL**

**MEMBER EMAIL**

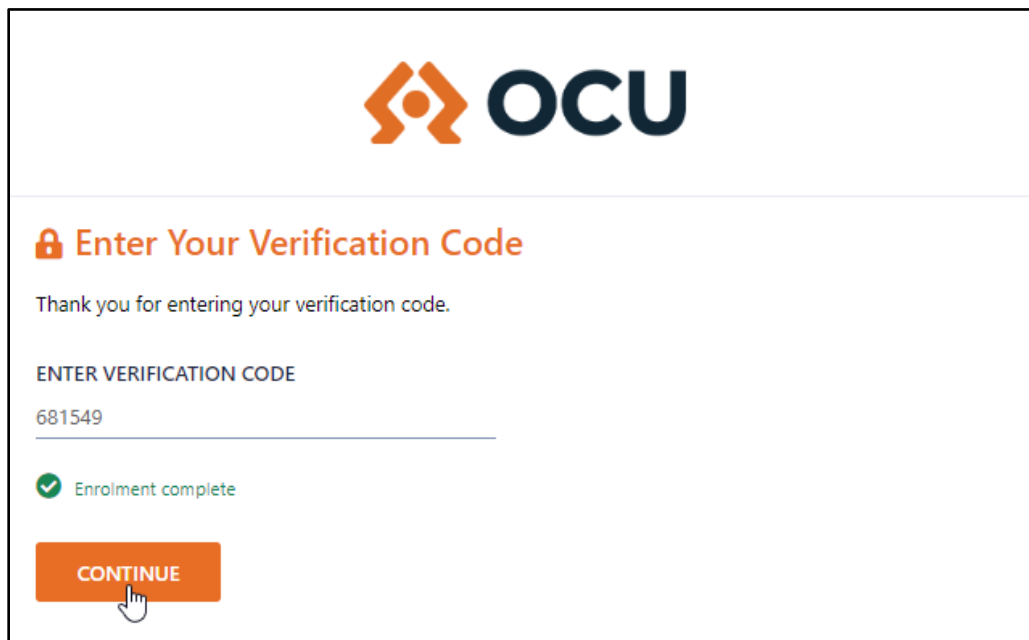
SEND CODE

NOT NOW

You should receive a code via the method you chose above. Enter the code you received in the Enter Your Verification Code window and click **Continue**.



At this point, you should see Enrolment complete, like in the screenshot below.



If you should need to change your verification method, please call the branch at 250-495-6522 and we would be happy to unenroll you from 2SV so you can redo the process and add a different phone number or email address.